

Nylet **94 years.**

How to make your order and pay (UK & abroad).

FOR FASTEST ORDERING simply phone or email your order and tell us how you are paying.

Please ask if you require help in making your order: do not send your card details with any order via email or letter, the phone is the safe option for that information and we can action your order readily. No minimum order!

Sail orders may be made and paid for via BACS, cheque, or PayPal.



Card payments. Payment (for fittings only) accepted via **VISA & Mastercard, or BACS.** *Card details should be provided via phone and not by unsecure email or post.*



Payment via PayPal. We work out the total cost and PayPal will send the request to pay, thus saving you any hassle. You do not have to have an account with PayPal to use that facility. We add a handling fee £3.00 or 4.9% (whichever is the greater) to orders using PayPal facility.

Electronic bank transfer (BACS); we can supply details to enable you to pay via this method.

CASH should be sent insured, or customers calling to collect may pay by this method.

CHEQUES are accepted strictly by agreement.

TERMS. Payment with order. T&Cs apply.

Phone number/s and email address are important to enable us to contact you speedily.

Post/freight rates on the adjoining page replace all previous issues. Order via phone/email and we apply the most economic rate for you. Next day rates (UK Special Delivery post or carrier) will cost more.

UK Delivery options. Mail order service since 1958.

Standard postal service and/or tracked/ins'd post. Postage on fittings start at around £4; we value all orders from our customers and place high importance on assisting our customers however small or large the order may be. Fittings ordered will now be routed to our colleague who is assisting with taking payment, processing & despatching parts orders.

All sails are packed in strong postal tubes usually 10cm diameter for despatch at home and overseas.

In the rare event you do not receive your parcel within 14 working days if you are a UK customer, or 25 working days after dispatch to addresses outside the UK, please contact us via phone or email.

Contacting us. By all means make contact via text but please do not pass orders via text, they are too easily missed. Email and phone are monitored daily (excluding weekends and holiday closures).

Returned goods must be agreed prior to sending (T&Cs apply; please see our website for terms). Handling charges may apply.

NOTE: While every care is taken we cannot accept responsibility for loss or damage of customers sails or patterns or other items, either while on our premises or in transit when returned via post or carrier. Parcels and packets sent via post or carrier to destinations at home or abroad can be sent insured to the value of the goods (see above). Any parcel or package returned by the postal authorities or customs, for whatever reason, are not insured against loss or damage in transit. Nylet are not liable for any postal charges where it is required to resend the goods, and in that case the postage/packing/insurance charges will be due from the customer. Please ensure you give us your full postal address (and phone) and especially destinations abroad as addresses must be recognised by both postal authorities and carriers.

Nylet

Salisbury, UK.

Phones: 01722 239251 - 07474 939535 email: frank.nylet@outlook.com

www.nylet.co.uk

1832 - 2026 94 years of sailmaking ~ 194 years of manufacturing

Business opening hours please see contact page on our website.

This file can be resized to make it more readable.

You will find an order form (via the links most pages) if you wish to use it. Easiest method is to phone your order to us and pay via card or PayPal, or electronic bank transfer. For help just phone or email us. Text is ok but they can be missed (unlike kids of ten we aren't glued to our mobile!!).

You will find photos of fittings on our website, various clickable links will take you there including a link (section E1 header) in price list. Or click on - <https://www.nylet.co.uk/fmbs.html>

